



E1-CKCL/ISO9001/2026/01

04/06/2026

Expression of Interest (EOI)

For Consultancy, Documentation, Implementation, Assistance & Certification of ISO 9001:2015 Quality Management System

Clean Kerala Company Limited

Address: State Municipal House, Second Floor, Opp. Chinmaya Vidyalaya, Vazhuthacaud, Thiruvananthapuram, Kerala

EXPRESSION OF INTEREST (EOI)

EOI No.: E1-CKCL/ISO9001/2026/01

Date: 04/06/2026

Subject:

Inviting Expression of Interest (EOI) from experienced agencies/consultants for providing consultancy, documentation, implementation support, training, internal audit assistance and certification services for implementation of ISO 9001:2015 Quality Management System (QMS) at Clean Kerala Company Limited, Govt of Kerala Undertaking.

1. About the Organization

Clean Kerala Company Limited is a Government of Kerala undertaking engaged in waste management and environmental sustainability initiatives. The organization intends to implement and obtain ISO 9001:2015 certification.

The approximate staff strength is **140 employees**.

2. Objective

The objective of this EOI is to select a competent consultancy/certification agency for:

Registered Office : TC-29/1732, Second Floor, State Municipal House,
Vazhuthacaud, Trivandrum - 10, Kerala
CIN : U90000KL2013SGC035624
Phone : 0471-2724600 || Website : www.cleankeralacompany.com
Email : cleankeralacompany@gmail.com | info@cleankeralacompany.com

- Consultancy for ISO 9001:2015 implementation
 - GAP analysis and system study
 - Awareness and internal audit training
 - Preparation of required documentation
 - Assistance in implementation of SOPs and records
 - Conducting internal audits and corrective action support
 - Assistance for final certification audit
 - Certification through an IAF-approved Certification Body
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3. Scope of Work

The selected agency shall provide end-to-end support for implementation and certification of ISO 9001:2015 Quality Management System including, but not limited to, the following:

A. GAP Analysis

- Study of existing systems and procedures
- Identification of gaps against ISO 9001:2015 requirements
- Submission of GAP Analysis Report with implementation

B. Awareness & Training

- ISO 9001:2015 awareness training for employees
- Training for process owners and management representatives
- Internal Auditor Training for selected staff

C. Documentation Assistance

Preparation/support for:

- Quality Manual
- Quality Policy & Objectives
- Standard Operating Procedures (SOPs)
- Process Flow Charts
- Formats, Registers and Records
- Mandatory documented information as per ISO 9001:2015

D. Implementation Support

- Assistance in implementation of documented procedures
- Monitoring compliance with SOPs
- Guidance for maintaining records and evidences

E. Internal Audit & Corrective Actions

- Conducting Internal Audits
- Identification of non-conformities
- Corrective and preventive action support
- Management Review Meeting assistance

F. Certification Assistance

- Coordination with IAF-approved certification body
- Assistance during Stages of audits
- Closure of audit observations/non-conformities
- Facilitation for issue of ISO 9001:2015 Certificate

4. Certification Requirements

- Certification shall be issued by an **IAF-approved/accredited Certification Body**.

5. Surveillance Audit Requirement

The consultancy shall clearly specify:

- Whether surveillance audits are mandatory
- Frequency of surveillance audits
- Separate charges for:
 - 1st Year Surveillance Audit
 - 2nd Year Surveillance Audit
 - 3rd Year/Re-certification Audit (if applicable)

The charges shall be quoted separately from consultancy and certification charges.

6. Financial Proposal

The bidder shall provide below mentioned details in quotation:

Sl. No	Description	Amount (INR)
1	Consultancy & Certification Charges (Consultancy, Documentation, Training, Implementation and Certification of ISO 9001: 2015)	
6	1st Surveillance Audit Charges	
7	2nd Surveillance Audit Charges	
8	3rd Year/Re-certification Charges (if applicable)	

7. Eligibility Criteria

Interested agencies shall:

- Have 2 years(min) experience in ISO 9001:2015 consultancy and certification assistance
 - Have successfully completed similar assignments in Government/Public Sector organizations
 - Be associated with or capable of arranging certification through IAF-accredited certification bodies
 - Submit company profile and client references
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8. Documents to be Submitted

Interested agencies shall submit:

- Company profile
- Experience details
- Details of similar projects completed
- Proposed methodology and implementation timeline

- Details of certification body proposed
 - Financial proposal
 - GST and statutory registration details
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9. Time Schedule

The entire implementation and certification process is expected to be completed within **3 (Three) months** from the date of award of work.

10. Submission of EOI

- Interested parties shall submit their EOI in a sealed cover superscribed:

“EOI for Consultancy, Documentation, Implementation, Assistance & Certification of ISO 9001:2015 Quality Management System”

The EOI shall contain technical and financial proposals to:

Managing Director

Clean Kerala Company Limited
State Municipality House, Opp Chinmaya Vidyalaya, Vazhuthacaud
Thiruvananthapuram – Kerala 695010

Email: engineering.ckcl@gmail.com

Phone: 0471 272 4600, 7558084422

11. EOI Date Details

Date of Issue: 04/06/2026

Pre Bid Meeting (Online): 08/06/2026 at 11 Am

Last Date & Time for Submission: 12/06/2026 at 5 Pm

Date & Time of Opening of EOI: 15/06/2026 at 11 Am


12. General Conditions

- Clean Kerala Company Limited reserves the right to accept or reject any or all EOIs without assigning any reason.

- Incomplete proposals are liable to be rejected.
- The selected agency shall maintain confidentiality of all organizational information.
- For more details, please visit our website

www.cleankeralacompany.com and contact 0471-2724600, 7558084422




Managing Director
Clean Kerala Company Limited
Thiruvananthapuram, Kerala